

Disaster Assistance Sequence of Delivery



FEMA

Voluntary Agencies and Mass Care

- Emergency food, shelter, clothing, medical needs

Insurance

- Homeowner, renter, flood etc.

Federal assistance may be available for uninsured or underinsured needs or when insurance benefits are significantly delayed.*

HOUSING ASSISTANCE

FEMA

- **Financial:** Lodging Expense Reimbursement, Rental, Repair, and Replacement Assistance
- **Direct:** Multi-Family Lease and Repair, Transportable Temporary Housing Unit, Direct Lease, Permanent Housing Construction

OTHER NEEDS ASSISTANCE (ONA)

FEMA/State/Territory/Tribal Government

- Funeral, Medical, Dental, Childcare, Moving and Storage, Displacement, Serious Needs, Clean and Sanitize, Personal Property, Transportation, Group Flood Insurance Policy, and Miscellaneous Items

U.S. Small Business Administration

- Real Property (owners) loans up to \$500,000
- Personal Property (owners and renters) loans up to \$100,000
- FEMA and SBA collaborate to ensure no duplication of benefits exists for the same type

Unmet Needs - Voluntary Agencies

- FEMA will coordinate with whole community partners to address remaining unmet needs once an applicant has received all federal assistance for which they are eligible.

*Eligibility for Federal assistance is based on each applicant's individual circumstances as they relate to each program conditions of eligibility. Not all applicants will be eligible for all forms of Federal assistance.